



"Trust our family to look after your family"



TELEPHONE

Due to improvements to our appointment system we will be making changes to how and when you can book Routine and Same Day Care appointments via the telephone. Further information will be available shortly.

York Medical Group aim to reduce the time you will have to wait for your call to be answered and ensure you speak to the person most able to help you with your query.

Our busiest time for calls is between 8am and 9am. To avoid waiting please try to avoid this time unless your call is urgent. Our telephone system does allow for a call back service during busy periods, securing your place in the queue.

Your feedback is important to us, both good and bad, so we can continue to improve our services to meet your needs. Please visit our website at www.yorkmedicalgroup.co.uk and click "Feedback and Suggestions" if you wish to give us feedback.



@yorkmedgroup

www.yorkmedicalgroup.co.uk